

Each jewelry piece we produce comes with a Lifetime Guarantee against any defects in materials or craftsmanship. We will gladly accept any NightRider piece for cleaning, polishing or warranty repairs and complete the work at no charge; you pay only the shipping cost. Any piece requiring refinishing is subject to \$50 fee plus shipping.

Please pack and seal your box securely, and ship to the address at the bottom of this form. We recommend that you ship your package with a carrier that will provide a tracking number, and for security purposes **do not** write the word JEWELRY anywhere on your package. Once received, your piece will be processed within 2-3 business days and shipped back to you as soon as possible, but may take up to three weeks depending on the condition of the piece. Our customer service department will contact you (using the information below) when your piece is ready to be returned to process your payment for shipping and refinishing if applicable.

Please take a moment to fill out this form and place it in the box with your items. We recommend you keep a copy of this form for your records.

CUSTOMER INFORMATION

FIRST / LAST NAME _____ PHONE # _____

EMAIL ADDRESS _____

MAILING ADDRESS _____

SERVICE REQUEST

PLEASE LIST EACH ITEM IN YOUR PACKAGE AND CHECK THE BOX NEXT TO THE SERVICE REQUESTED

DESCRIPTION OF SERVICES

CLEANING / POLISHING: Remove surface tarnish, buff light scratches, polish item.
REFINISHING: Restore recess darkening, recondition matte areas, buff light-to-medium scratches, polish item.
REPAIR: Service broken / damaged items. In-warranty repairs for manufacturing defects only.

ITEM NAME <small>INDICATE SIZE IF APPLICABLE</small>	SERVICE REQUESTED <small>SEE DESCRIPTIONS ABOVE</small>	NOTES <small>PLEASE DESCRIBE DAMAGE OR DETAIL REPAIR NEEDED</small>
	<input type="checkbox"/> CLEANING / POLISHING <input type="checkbox"/> REFINISHING (+\$50) <input type="checkbox"/> REPAIR	
	<input type="checkbox"/> CLEANING / POLISHING <input type="checkbox"/> REFINISHING (+\$50) <input type="checkbox"/> REPAIR	
	<input type="checkbox"/> CLEANING / POLISHING <input type="checkbox"/> REFINISHING (+\$50) <input type="checkbox"/> REPAIR	

By signing below, I accept the terms and conditions of the NightRider Jewelry Cleaning & Polishing / Refinishing / Repair Policy.

CUSTOMER SIGNATURE _____

DATE _____

